SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR EXTENDED ELEMENT TYPES TO ENHANCE OPERATIONAL CHARACTERISTICS IN A VOICE PORTAL

ABSTRACT

A system, method and computer program product are provided for dynamically extending element types for a voice-based extensible mark-up language (VoiceXML). Initially, a plurality of element types are registered with a VoiceXML interpreter. In use, such registered element types are received during use of the VoiceXML interpreter. In response to such receipt, code associated with the registered element types is accessed utilizing the VoiceXML interpreter. Such code extends the functionality of the VoiceXML.